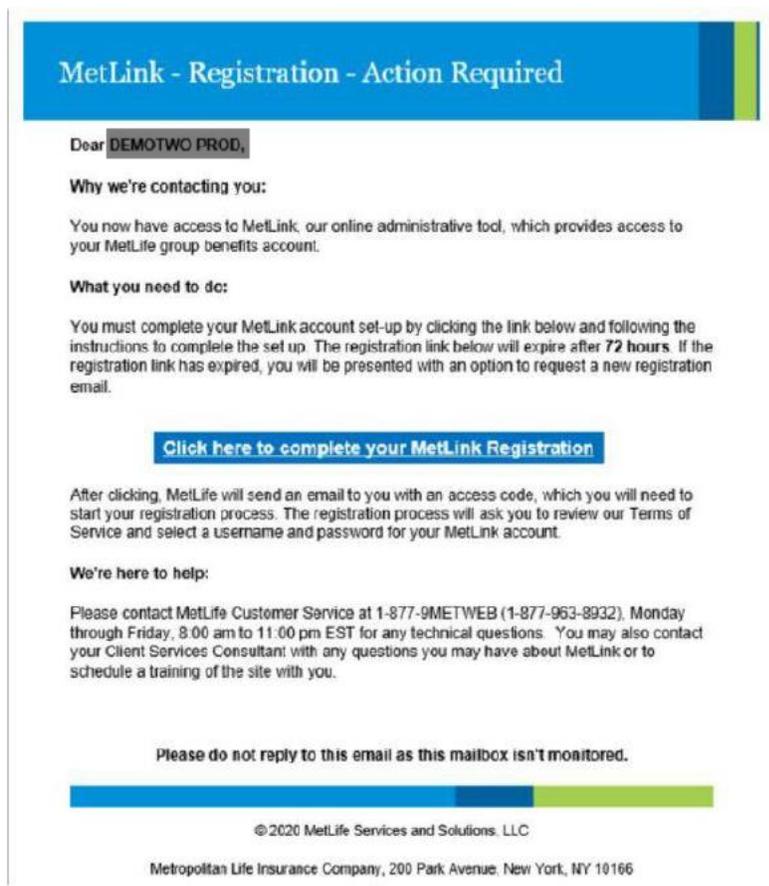


MetLink Registration for New Users

As a part of MetLife's continued initiative to optimize customer's online experience, we want to introduce a new simplified registration process.

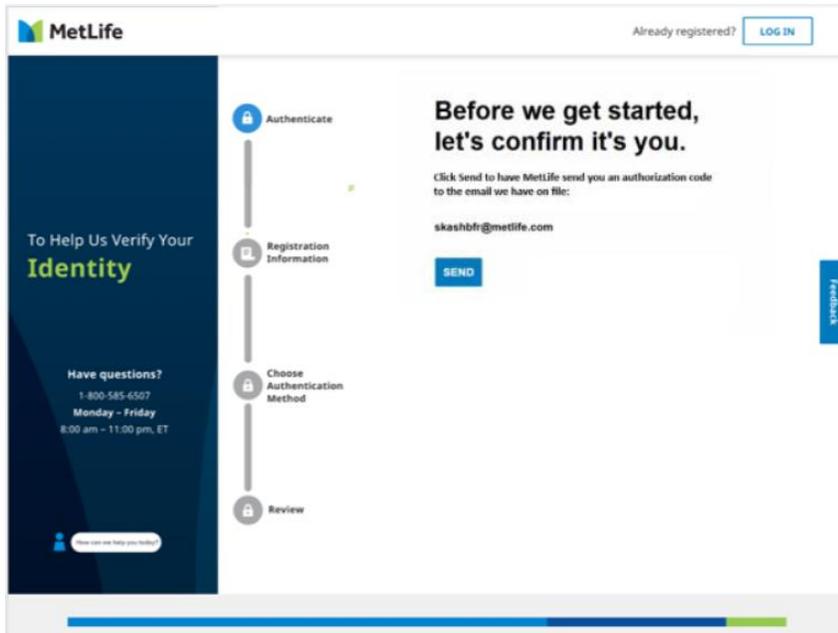
Accessing registration page:

New users will receive an email with an embedded link to begin MetLink registration. Once the email is received, the user will have 24 hours to click the link in the email to begin the registration. If the link is accessed after 24 hours, the user will be presented with an offer to request a new registration email.

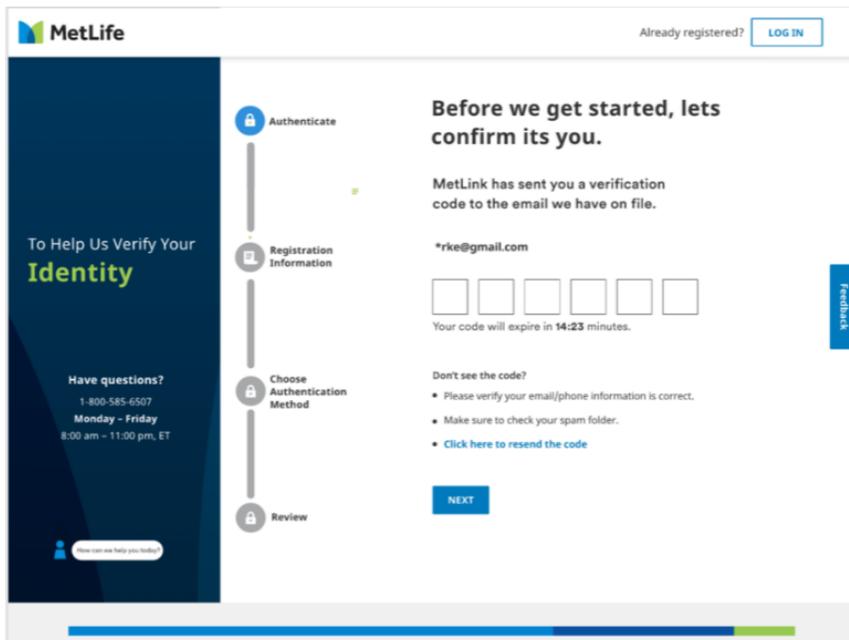


Multi-Factor Authentication:

Next, the user will be required to request a Multi-Factor Authentication code to be sent to the email address on file with MetLife by clicking on the "SEND" button.



After the code is requested, the user will need to retrieve the code from the email and enter it in the Multi-Factor Authentication code input field to continue with their registration.



Create your MetLink account:

After the user successfully passes the MFA, the user will be prompted to select a username and password and prompted to accept the site Terms of Use and eConsent. A valid username and password must be entered, and acceptance of the Terms of Use selected to proceed to the next step.

MetLife Already registered? [LOG IN](#)

Register to create your MetLink Account
All fields are required unless otherwise noted.

Enter the Information **Required** to complete your Registration

Need Registration Help
 1-800-###-####
 Monday - Friday
 8:00 am - 11:00 pm, ET

Progress: Authenticate, Registration Information, Choose Authentication Method, Review

User Name:

To better streamline and locate your account, consider using your primary email address as your username.

Password:

Confirm Password:

Phone Number: (USA) () -
VoIP numbers cannot be used.

Terms of Use
 I have read and agree to the [Terms of Use](#)

Go Green....Go Paperless!

I agree to the go **paperless eConsent policy**.

I do not agree to the **eConsent policy**.

You are consenting to receive Policies/Contracts and Disclosures electronically, where applicable by law.

[Feedback](#)

Select Multi-Factor delivery methods:

The user will be prompted to select a delivery method for future Multi-Factor authentications, either phone number or email options.

MetLife Already registered? [LOG IN](#)

Select the multifactor method you would like to use.

Choose how you want To identify your **Identity**

Need Registration Help
 1-800-###-####
 Monday - Friday
 8:00 am - 11:00 pm, ET

Progress: Authenticate, Registration Information, Choose Authentication Method, Review

MetLink will send you a verification code. How would you like to receive this code?

[Is this information inconsistent with what you previously entered?](#)

This is the contact information that we have in our records. If the details that appear are not correct or preferred, please get in touch with us at 1-800-585-6507 (Mon - Fri, 8 am - 11 pm, ET).

--7890 Text Message¹

--7890 Voice Message

*rke@gmail.com

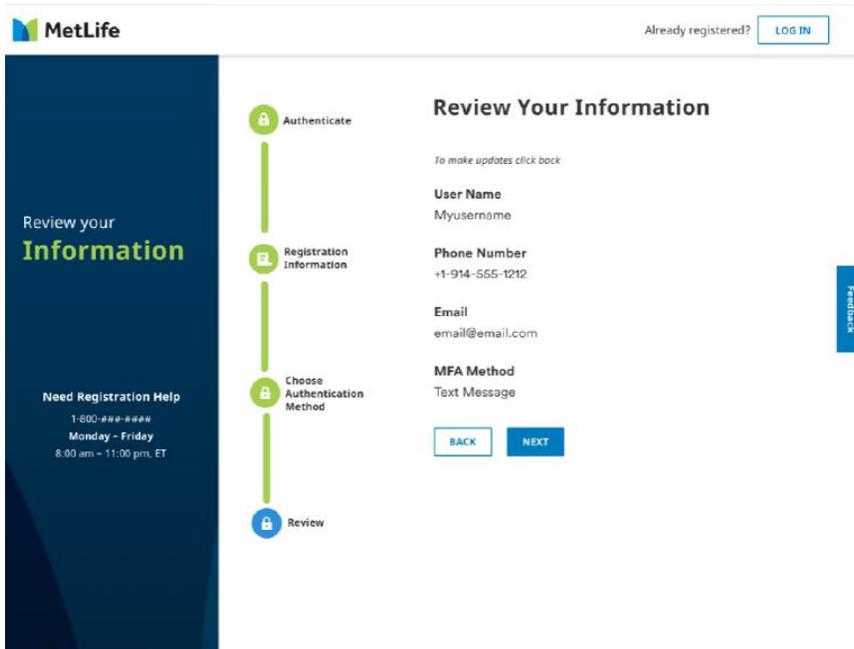
¹Standard text message rates may apply.

[BACK](#) [NEXT](#)

[Feedback](#)

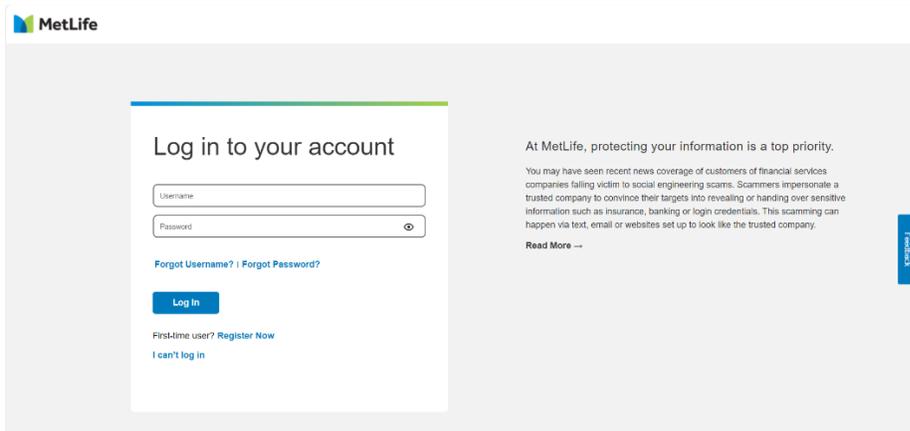
Review your information:

The final step requests the review of registration information. After submitting, the user will be required to use new credentials to log in to the MetLink portal.



Returning users:

The URL to log in is portal.metlink.com



Username & password reset:

Use the Forgot Username and/or the Forgot password features in the new login experience to retrieve credentials.

Username:

Click *Forgot username* and enter the email address associated with the MetLink account, as shown below, and click Next.

Forgot Username

For help with login, please enter the primary email address for your account.



I'm not a robot



reCAPTCHA
Privacy - Terms

[Cancel](#)

NEXT

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Next, select preferred method of receiving username: via email address or phone number.

Forgot Username

Please choose how to receive your username.

- maxxxxxxxxx@metlife.com
- xxx-xxx-2996
- xxx-xxx-9198

[Cancel](#)

SEND

[Privacy Policy](#) | [Terms of Use](#)

Password:

Click *Forgot password* link. User will be required to enter their username.

Forgot Password

For help with login, please enter the Username for your account.

Enter Username

I'm not a robot  reCAPTCHA
Privacy - Terms

[Cancel](#) **NEXT**

[Privacy Policy](#) | [Terms of Use](#)

After username is entered, MetLink will confirm user profile and send password reset link to email address associated with MetLink account.

Forgot Password

MetLife will send you an email to maxxxxxxxx@metlife.com with a link to reset your password.

If you no longer have access to this email, please reach out to our Help team on the below channels.

Need Help? Call: 1-866-363-8669
Monday to Friday: 8am to 11pm ET 

[Cancel](#) **SEND**

[Privacy Policy](#) | [Terms of Use](#)

For password/username reset and other technical difficulties please call our technical support team at **1-877-9MetWeb (1-877-963-8932)**, Monday through Friday: 8 am – 11 pm ET.